

Knowledge Base Article

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Overview

Adding agency services refers to the process of setting up standardized costs for your own agency services.

Some agency services are provided at no cost, such as case management supportive service, life skills, etc. Other agency services include standardized services that an agency provides at a cost. This cost may be adjusted by certain factors, like the child's age or can be customized to accommodate the agency's practices.

Adding agency shared home services refers to the process of setting up shared home costs specific to other counties when a **Shared Home Agreement** exists, and placement of a child occurs in another public agency's owned foster home. In these situations, the placing agency needs to set up an "**Other Service**" on the provider to be used for placement as discussed in the steps below.

Adding an Unpaid Placement Service refers to the process of setting up an unpaid placement service. Agencies should **not** add an unpaid placement service of Foster or Adoption Care for a certified Foster Home or an approved Adoptive Home.

Unpaid placement services can be used for a placement setting **that is not IV-E reimbursed**, such as a Juvenile Detention, Hospital, Independent Living, etc.

Recording Agency Services

- 1. On the Ohio SACWIS Home screen, click the Financial tab.
- 2. Click the **Services** tab.
- 3. Click the **Maintain Service** link.

Home	Intake	Case	Provider	Financial	Administration
Workload Action	Items Services I	Eligibility Payment	Benefits Statistical &	Expenditure Reports Invo	icing
< >					
Maintain Service					
Provider Ceilings					
Service Authorization					
Service Authorization Summary					

The Agency Services Search Criteria screen appears.



- 4. In the Service Category/Type field, select Placement.
- 5. In the Service Type field, select Family Foster Home.
- 6. Click the Search button.

Home	Intake	Case	Provider	Financial	Administration
Workload Action In	tems Services	Eligibility Payment	Benefits Statis	tical & Expenditure Reports	Invoicing
< >					
Maintain Service	Agency Services Search Crit	teria			
Provider Ceilings	Agency:	Test County Department of Jo	ob and Family Services	~	
Service Authorization	Agency Number:	10022			
Service Authorization Summary	Service Category: Service Type:	Family Foster Home			
	Hide Obsolete Services:	● No ○ Yes			
	Sort Result By:	Mapping Default			
	Search				

The filtered results appear in the **Agency Service Search Results** section at the bottom of the screen.

Editing an Existing Service Type

To add a new record, skip to the next sub-section.

If a **Service Description** is added under the **Service Type**, the new entry will appear at the bottom of the results screen.

1. To edit an existing record, click the **Edit** link in the appropriate row.

Agency	y Services Search Results				
Result(s) 1 to 12 of 12 / Page 1 of 1				
	Service Category / Type	Service Description		UOM	Standardized Cost
<u>edit</u>	Placement/ Family Foster Home	Test County Family Foster Home	Pe	er Diem	\$15.00
<u>edit</u>	Placement/ Family Foster Home	Family Foster Home Accessibility			
edit	Placement/ Family Foster Home	Family Foster Home Drug Exposed			
Servio	Ce Category: Placement	✓ Service Type:	Family Fost	ter Home	~
Add	Service				

The Agency Services Details screen appears.

2. Skip to the Whether Editing or Adding a Service Type, Complete these Steps section.



Adding a New Service Type

In the Agency Service Search Results section:

- 1. To add a new record, choose **Placement** in the **Service Category** field. **Placement** auto-populates.
- 2. In the **Service Type** field, choose **Family Foster Home** or a corresponding service. **Family Foster Home** auto-populates.
- 3. Click the **Add Service** button.

Agency	y Services Search Results			
Result(s	i) 1 to 12 of 12 / Page 1 of 1			
	Service Category / Type	Service Description	UOM	Standardized Cost
<u>edit</u>	Placement/ Family Foster Home	Test County Family Foster Home	Per Diem	\$15.00
<u>edit</u>	Placement/ Family Foster Home	Family Foster Home Accessibility		
edit	Placement/ Family Foster Home	Family Foster Home Drug Exposed		
Servio Add	ce Category: Placement	Service Type:	Family Foster Home	~

The Agency Services Details screen appears.

Whether Editing or Adding a Service Type

Note: If editing, some content may already be populated in the fields.

- 1. In the **Service Description** field, enter the specific service description to identify the service.
 - If adding an Agency Service: An example specific to your own agency service might be Family Foster Home Level I.
 - If adding a Shared Home Service: Identify the county sharing the home, or if the same per diem is used for all shared homes, the description of Family Foster Home Shared Service can be used.

Agency Services Details			
Service ID	23171		
Service Category	Placement	Service Description: *	Family Foster Home - Shared Service
Service Type:	Family Foster Home	Service Long Description: *	Family Foster Home - Shared Service
Obsolete Date:			



2. In the **Service Long Description** field, enter the exact same service description as was entered in the previous field. **The content in the two Service Description fields should match.**

Note:

- Having the two **Service Description** fields match will help identify the service that was added when linking it to a particular provider, as well as when selecting the service for creating the placement.
- The **Service Description** content can also be used on reports to identify specifics such as shared homes vs. your own agency's homes, or if the rates change for your agency's home, but not for the shared homes.

Agency Services Details			
Service ID	23171		
Service Category	Placement	Service Description: *	Family Foster Home - Shared Service
Service Type:	Family Foster Home	Service Long Description: *	Family Foster Home - Shared Service
Obsolete Date:			

- 3. In the **# of Leave Days to be Paid** field, enter the number of leave days that are paid to the placement provider per leave episode.
- 4. In the **Service Attributes** section, click the check box(es) that apply to the service. For example, **Unpaid Service** or **Pre-Paid Payment**. **Placement Service** is auto checked.
- 5. Click the Add Service Cost button.

Service Attributes					
Unpaid Service]	Fund Source: # of Leave Days to be Paid:			
Placement Service					
Maintain Service Costs					
Effective	Date	Last Updated Date	Unit of Measure	Standardized Cost	Created in Error
edit 05/27/2008	06	5/21/2011	Per Diem	\$15.00	No
Add Service Cost					

The Standardized Cost Details screen appears.



Note: Some fields on the Standardized Cost Details screen may pre-populate with data.

- 6. Enter a date in the **Effective Date** field. The date must be equal to or prior to the placement date unless the per diem rate has changed.
- 7. In the **Unit of Measure** field, choose the appropriate selection from drop-down list.
- 8. In the **Standardized Cost** field, enter the amount of the standardized cost.
- 9. If needed, click the **Add Cost Factors** button and follow the steps in the next subsection.
- 10. If you do not need to add cost factors, click the **Save** button.

Standardized Cost Details				
Effective Date: *	08/01/2023	Last Updated Date:		
Unit of Measure: *	Per Diem 🗸	Standardized Cost: *	100.00	
Created in Error				
Cost Factors				
	Add On Amount	Total	Age Group	Point in Month
Add Cost Factor	Add On Amount	Total	Age Group	Point in Month

The **Cost Factors Details** screen appears.

Entering Add-On Costs

On the **Cost Factors Details** screen (shown below), complete the following mandatory fields:

- 1. In the Add On field, enter the add-on amount (in addition to the standardized cost).
- 2. In the **Minimum Age** field, enter the age where the add-on cost begins. For example, the add-on cost begins on the child's second birthday.
- 3. In the **Maximum Age** field, enter the age where the add-on cost ends. For example, the add-on costs ends on the child's fourth birthday.
- 4. In the **Point in Month** field, select the option when the change will take place. For example, **Birthday** means that the new cost goes into effect on the date of the child's birthday. **First of the Month Following Birthday** means the new cost goes into effect on the first day of the month following the child's birthday.



Effective Date: 08/02/2023 Minimum Age:* 2 @ Yrs
Last Undated Date:
Last opuated bate.
Unit of Measure: Per Diem Point in Month: * Birthday 🗸
Standarized Cost: \$20.00
Add On: *
Total: Calculate

5. Click the **Calculate** button to verify the total amount.

Cost Factors Details				
Effective Date:	08/02/2023	Minimum Age: *	2	• Yrs
Last Updated Date:		Maximum Age: *	4	• Yrs
Unit of Measure:	Per Diem	Point in Month: *	Birthday 🖌	
Standarized Cost:	\$20.00			
Add On: *	10.00			
Total:		Calculate		
Save Cancel				

The sum of the **Standardized Cost** entered on the previous screen, plus the **Add On** cost, appear in the **Total** field.

6. Click the **Save** button.

Save Cancel

Cost Factors Details				
Effective Date:	08/02/2023	Minimum Age: *	2	● <u>Yrs</u>
Last Updated Date:		Maximum Age: *	4	• Yrs
Unit of Measure:	Per Diem	Point in Month: *	Birthday 🗸	
Standarized Cost:	\$20.00			
Add On: *	10.00			
Total:	\$30.00	Calculate		
Save Cancel				

The Standardized Cost Details screen appears showing the new add-on cost.



7. Click the **Save** button again.

Standardized Cost Details				
Effective Date: *	08/02/2023	Last Updated Date: Standardized Cost: *	20.00	
Created in Error				
Cost Factors				
	Add On Amount	Total	Are Group	Doint in Month
			Age Group	Politi ili Moltul
<u>edit</u> \$10.00		\$30.00	2Y - 4Y	Birthday
edit \$10.00 Add Cost Factor		\$30.00	2Y - 4Y	Point in Mondi Birthday

The Agency Services Details screen appears.

8. Click the **Save** button to save the record.

Agency Services Details					
Service ID					
Service Category	Placement	Service Description: *	Family Foster Home	1	
Service Type:	Family Foster Home	Service Long Description: *	Family Foster Hor	ne	
Obsolete Date:					
Service Attributes					
Unpaid Service	Fund Source	e:			
Pre-Paid Payment	# of Leave I	Days to be Paid: 7			
Placement Service		· · ·			
Prospective Payment					
Maintain Service Costs					
Effective Date	Last Update	d Date Unit d	f Measure	Standardized Cost	Created in Error
edit 08/02/2023	08/02/2023	Per Diem		\$10.00	No
edit 08/02/2023	08/02/2023	Per Diem		\$20.00	No
Add Service Cost					
Save Cancel					

The Agency Services Search Criteria screen appears.



Updating a Provider Record for Shared Home Services

If shared home services are being created, the provider record must be updated. To locate the provider where the child will be placed, follow these steps:

- 1. Navigate to the Ohio SACWIS Home screen.
- 2. Click the **Provider** tab.
- 3. Click the **Provider Search** tab.

Home	Home Intake		Intake Case Provide		Provider	ider Financial		A	dministration	
Workload	Provide	er Search	Provider Ma	tch Recruitment	Inquiry	Training	Contracts	Agency Certi	ifications	
KCCP Pre-Scre	eening To	ool								

The **Provider Profile Search Criteria** screen appears.

- 4. Type the provider information in the **Provider Name** field or the **Provider ID** field.
 - If needed, enter information into the other fields in this section to filter the information and locate the appropriate provider.
 - To search for a specific **Provider Name**, remove any text in the **Agency Type** field and the **Agency Name** field before clicking the **Search** button.
- 5. Click the Search button.

Search For Provider Profile				
Provider ID:]			
	OR			
Provider Name:		Member Last Name:	Member First Name:	Member Middle Name :
Provider Category:				
Agency Type:				
Agency:				~
Provider Type:	~	Include "Closed" Provide	r Type Status	



Address, Contact and F	Provider Reference Criteria ∨	
Name Match Precision Returns results matching e	intered names including AKA names/hicknames	
	+ AKA/Nicknames	
Fewer Results		More Results
Search Clear F	orm	

The filtered results appear in the **Provider Profile Search Results** section at the bottom of the screen.

6. Click the **Edit** link in the appropriate row.

Search R	esults											
Result(s) 1 to 1 of 1 / Page 1 of 1												
	Provider Name / ID	Provider Status	Provider Category	Address								
<u>view</u>	Test, Provider	ACTIVE	HOME	1 Provider Rd, Test Oh 11111								
<u>edit</u>												
	View Provider Type Information V											

The **Provider Overview** screen appears.

7. Click the Service Credentials link.

Home	Intake	Case	Prov	/ider	Final	ncial	Administration
Workload Provide	er Search Provider Match	Recruitment	Inquiry	Training	Contracts	Agency Certifications	5
KCCP Pre-Screening To	ol						
< >							
Provider Overview Activity Log Inquiries	PROVIDER NAME / ID: Test, Provider / 123456			CATEG Home	BORY / STATUS: Active		
KPIP History KCCP Pre-Screening Tool Forms/Notices	PRIMARY ADDRESS: 1 Provider Rd, Test OH, 1111:	ı 🔷		PRIMA Email.	RY CONTACT:		
<u>Skills</u> <u>Training</u>	Provider Actions						
Acceptance Criteria Description of Home	Provider Information Linked 16	92 Providers Associated Pr	oviders				
Description of Family Foster to Adopt (1692) Home Study	Approval/Certification Spans						
Home Study	No Current Provider Certification	on Available					
Approval/Certification Large Family Assessment	View History						
Kinship Assessment Contracts	Approval Information						
Service Credentials Placements/Services	Provider Type	Type Status	Dec	ision Effective Da	te	Agency	Child Name
Intake Reports Complaints/Rule Violations	Kinship Care - NonRelative	Approved Kinship Asses	ssment 05/2	3/2023	Test Cour	ty Children Services Board	



The ODJFS Approved Services Filter Criteria screen appears.

ODJES Approv	ed Services		Other Services			Shared Home Agreements	
ODJFS Approved Services Fi	lter Criteria						
Agency Type: Service Category: Service Description:	```	~	Agency: Service Type: Service Status:	Active	~		~
Sort By: Filter	Service Category (Ascending						

Completing the Other Services Tab

1. Click the **Other Services** tab.

ODJFS Approved Services	Other Services	Shared Home Agreements
Other Services Filter Criteria		

The Other Services Filter Criteria screen appears.

2. Click the Add Other Service button at the bottom of the screen.

Note: If there are many entries in the list, scroll down to locate the button.

Other Services											
Service Category	Service Type	Service Description	Service Capacity	Service Status	Effective Date	Agency					
Add Other Service Delete All Change Status - All											

The Other Services Details screen appears.

- 3. In the Service Category field, choose Placement.
- 4. In the Service Type field, choose Family Foster Home.
- 5. In the Service Status field, choose Active.



- 6. In the **Service Description** field, choose the description that was entered in the **Service Description** field for the shared services on the **Agency Service Details** screen.
- 7. In the Effective Date field, enter the date of placement or a previous date.
- 8. Click the **Save** button.

Other Services Details	
Agency:	Test County Children Services Board
Service Category: *	Placement
Service Type: *	Family Foster Home
Service Description: *	Family Foster Home 1
Service Capacity:	Effective Date: *

Save Cancel

The **Other Services Filter Criteria** screen appears displaying the new information in the **Other Services** section.

C	ther Service	s								
			Service Category	Service Type	Service Description	Service Capacity	Service Status	Effective Date	Agency	
	<u>view history</u>	<u>deactivate</u>	Placement	Family Foster Home	Family Foster Home 1		ACTIVE	08/02/2023	Test County Children Services Board	
Home 1 Board Add Other Service Delete All Change Status - All										

Important: When placing the child, select the provider where the other service has been added and link that service with the service description from your (logged-in) agency. The provider will then be linked to the placement record.

- 9. Once completed, a placement can be **marked as completed** with the shared provider or home. The steps to complete that process are not within this Knowledge Base Article.
- 10. To exit to provider record, click the **Provider Overview** link in the **Navigation** menu.
- 11. Click the **Close** button at the bottom of the screen.

Adding an Unpaid Placement Service

Agencies should **not** add an unpaid placement service of Foster or Adoption Care for a certified Foster Home or an approved Adoptive Home.

Unpaid placement services can be used for a placement setting **that is not IV-E reimbursed**, such as a Juvenile Detention, Hospital, Independent Living, etc.

To add an unpaid placement service record, complete the following steps:



- 1. From the Ohio SACWIS Home screen, click the Financial tab.
- 2. Click the **Services** tab.
- 3. Select the **Maintain Service** link. The **Agency Services Search Criteria** screen appears.
- 4. In the **Service Category** field, select the appropriate choice from the drop-down list.
- 5. In the **Service Type** field, select the appropriate choice.
- 6. Click the **Search** button.

Home	Intake	Case	Provider	Financial	Administration
Services Eligibility	e Payment Bene	efits			
< >					
Maintain Service	Agency Services Search Crit	eria			
Provider Ceilings	Agency:	Test County Children Service			
Service Authorization	Agency Number:	10004			
Service Authorization Summary	Service Category:	Placement V			
	Service Type:	Detention Facility	~		
	Hide Obsolete Services:	● No ○ Yes			
	Sort Result By:	Mapping Default	•		
	Search				

The results appear in the Agency Services Search Results section.

- 7. Verify that the service you want to enter is not already listed in the grid.
- 8. If it's not, in the **Service Category** field (near the bottom of the screen), select the appropriate choice.
- 9. In the **Service Type** field (near the bottom of the screen), select the appropriate choice.
- 10. Click the **Add Service** button.



Agency Services Search C	riteria			
Agency:	Test County Children Services	Board	~	
Agency Number:	1000			
Service Category:	Placement	♥		
Service Type:	Detention Facility	~)		
Hide Obsolete Services:	● No ○ Yes			
Sort Result By:	Mapping Default	▶		
Search Agency Services Search R	esults			
Result(s) 1 to 1 of 1 / Page 1 of 1				
Ser	vice Category / Type	Service Description	UOM	Standardized Cost
edit Placement/ Detention	Facility	Detention Facility		
Service Category:	Placement	Service Type:	Detention Facil	ity 🗸
Add Service				

The Agency Services Details screen appears.

As shown on the next page:

- 11. In the **Service Description** field, enter a unique service description.
- 12. In the **Service Long Description** field, enter the long service description.
- 13. In the **Service Attributes** section, check the **Unpaid Service** checkbox. Placement Service is auto-populated.
- 14. In the **# of Leave Days to be Paid**, enter the appropriate number.

Important: Although this is unpaid, a number is required for placement services. A zero (0) can be entered in the field.

15. Click the **Save** button.



Agency Services Details						
Service ID	7673717					
Service Category	Placement Service Description: * Detention Facility 1		Detention Facility 1			
Service Type:	Detention Facility	Service Long Description: *	Detention Facility - Testing			
Obsolete Date:						
Service Attributes						
Unpaid Service	Unpaid Service Fund Source:					
Pre-Paid Payment	Pre-Paid Payment					
Placement Service	2					
Prospective Payment						
Maintain Service Costs						
Effective Date	Last Updated Da	ate Unit of Me	Measure Standardized Cost Created in Error			
Save Cancel						

The **Agency Services Search Criteria** screen appears displaying the new placement service in the **Agency Services Search Results** section, along with a message that your data has been saved.

The service is now available to add to the Service Credentials for Providers screen.

Also see the **Adding Other Services Under Service Credentials** Knowledge Base Article.

O Your data has been sa	aved.				×	
Agency Services Search Criteria						
Agency:	Test County Children Services Bo	ard			•	
Agency Number:	1000					
Service Category:	Placement	~				
Service Type:	Detention Facility	~				
Hide Obsolete Services:	● No ○ Yes					
Sort Result By:	Mapping Default	•				
Search						
Agency Services Search Res	sults					
Result(s) 1 to 2 of 2 / Page 1 of 1						
Servi	ce Category / Type	Service D	escription	UOM	Standardized Cost	
edit Placement/ Detention Facility		Detention Facility				
edit Placement/ Detention Facility		Detention Facility 1				
Service Category:	Placement	~	Service Type:		v	
Add Service						



If you need additional information or assistance, please contact the If you need additional information or assistance, please contact the Bureau of Children Services Operational Support's <u>Customer Care Center</u>.

